



Meg@SSISTANCE

Your trusted security for mobility in North America



AN EXPERTISE RECOGNIZED ACCROSS NORTH AMERICA



100% OF SUCCESSES FOR OVER 25 YEARS

100% of all assistance missions safely and successfully completed for over 25 years, together with our network of experienced professionals that we select, motivate and manage.

Mega Assistance demands that every member of its providers network delivers **the very best service, 24 hours per day.**

Over the years, Mega Assistance has acquired a reputation for reliability that has constantly placed the company in a position of excellence.



ASSISTANCE IN NORTH AMERICA AND WORLDWIDE

We mobilize resources and organize assistance, often from bed to bed, **in North America and worldwide.** Our network is built on experienced professionals that we both control and evaluate.

Our address book contains **thousands of professionals and organizations, accustomed to our demands, with whom we often collaborate including:** Hospitals, clinics, doctors, medical specialists, house call physicians, banks and cash agencies, air ambulance companies, travel agencies, claim agencies, lawyers, etc...



A RELIABLE AND MODERN ASSISTANCE COMPANY

The beneficiary is in caring and **efficient hands with Mega Assistance.**

Beneficiaries who receive satisfactory assistance are thankful and grateful. They trust and promote the ability of their insurance provider or their employer who has selected our reliable assistance services.

Fully prepared for all eventualities, Mega Assistance has created a proprietary paperless management tool with cutting edge functionality. All communications, emails, faxes, case records, expenses and provider networks are digitalized, allowing 24/7 access anywhere. **Our management information system is 100% portable.**



A question? Call us now! 1 604 669 7582



PERSONALIZED QUALITY SERVICES



ADAPTED SOLUTIONS FOR MEDICAL ASSISTANCE

Whether it is an emergency or a planned medical case, we deliver adapted solutions such as:

- ◆ REAL TIME PRIORITY MEDICAL CARE REFERRALS
- ◆ BED SEARCH/ MEDICAL TRANSPORTATION/ REPATRIATION
- ◆ MEDICAL ESCORTS
- ◆ CARE MANAGEMENT
- ◆ MEDICAL REPORT/ SECOND OPINION
- ◆ NO-PAY ARRANGEMENTS FOR THE BENEFICIARY
- ◆ GUARANTEE OF PAYMENT TO PROVIDERS
- ◆ PROVIDER ACCOUNT SETTLEMENT IN LOCAL CURRENCY

We supervise all aspects of medical care provided by health professionals. This ensures an accurate medical information available in real time.



TRAVEL ASSISTANCE

Beneficiaries experience the services of Mega Assistance when the unexpected happens. They may feel lost or even afraid when disaster strikes. With Mega Assistance, they will find very effective, detail- oriented, warm and personalized assistance. Thanks to Mega Assistance and its 24h alarm center, beneficiaries quickly recover a comfort zone wherever they are. Mega Assistance delivers adapted solutions such as:

- ◆ NON-MEDICAL EMERGENCY SERVICES
- ◆ CASH ADVANCE / ACCOMMODATION
- ◆ REPATRIATION SERVICES
- ◆ LEGAL REFERRALS
- ◆ CHAUFFEUR SERVICES
- ◆ ASSISTANCE WITH DELAYED AND LOST LUGGAGE



Need more details? www.megassistance.com



MAXIMIZE YOUR DISCOUNTS



COST CONTAINMENT: AN IN-HOUSE NEGOTIATION DIVISION

Our Negotiation Department examines invoices on a claim-by-claim basis through a rigorous cost control exercise.

PPO networks

Mega Assistance, through its affiliation with major PPO networks, offers universal access to medical service providers at preferential rates.

Negotiation

The Mega Team includes senior medical practitioners and other professionals. Its negotiation Department examines invoices on claim-by-claim basis through a rigorous cost control exercise which consistently achieves considerable savings on medical expenses. Over 20 years of historical data facilitates the repricing of medical bills by the Mega Team.



AUDITS, ASSESSMENTS AND FRAUD DETECTION

Utilization Reviews

Mega Assistance ensures that hospitalization occurs only when medically necessary and in the most-cost-effective settings. After a beneficiary is admitted, Mega undertakes daily care management procedures.

Medical bill audits

Mega Assistance determines that invoices reflect only the services delivered. We review medical bills or assure accuracy and compliance with customary, usual fees and fee schedules.

Independent medical evaluations

Mega Assistance, with its associates, conducts independent medical reviews after the fact.

Fraud detection

By its rigorous management of medical providers in the local communities, Mega Assistance prevents abuse and fraud in the delivery and cost of services.



Email us! info@megassistance.com



EXPERTS IN BED SEARCH THROUGHOUT CANADA



IMPOSSIBLE TO FIND A BED ? NOT WITH MEGA !

What can you do when your stable patient, ready for discharge BED to BED, cannot return home to Canada because an admitting hospital cannot be found promptly?

It is becoming increasingly difficult to promptly find available beds in Canadian hospitals for returning Canadians who have been admitted to a hospital abroad following a medical emergency. **The MEGA BED SEARCH UNIT has a guaranteed proven solution in every case.** Mega Assistance understands that:

- Finding a hospital bed quickly for a returning Canadian, will bring comfort to next of kin and relatives at home.
- Finding a hospital bed quickly will guarantee prompt repatriation and access to the highest level of medical care available in Canada.
- Finding a hospital bed at home for a Canadian helps in the recovery process.
- Finding a bed quickly saves lives when beneficiaries must be repatriated from regions of sub-standard care.
- Finding a hospital bed quickly will save considerable amounts of money for the insurer.

Mega Assistance is engaging its **reputation of excellence and professional standards** to open the doors of all Canadian hospitals. Our experience in the field of bed search is equal to none. This is acknowledged daily by our principals.



WHAT CAN WE DO ?

In Canada, Mega Assistance identifies hospitals within the guidelines of the **Canada Health Act and in accordance with the Health Act of each Province.** Mega Assistance's expertise includes familiarity with bed control systems and admission protocols. Mega Assistance accordingly manages the flow of medical information and completes all admission arrangements with the hospital staff and accepting physicians. **Mega Assistance fully cooperates with the medical transport team, the provincial government organisations** responsible for patient transfer and hospital admission assignments, wherever such services exist.

In practice: You need a Hospital bed in Canada as soon as possible? Leave it to MEGA !

Responsible

Proactive

Efficient

Flexible

Secure

Reliable



Powerful

Devoted



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